

SYSTEM FOR CONSUMER TRAVEL SERVICE CHANNEL INTEGRATION

Abstract

An integrated travel channel system that allows users to create, view, modify and/or cancel certain travel bookings regardless of the travel channel used by the consumer (i.e., traveler) to initiate, modify or cancel the travel booking. In this manner, an integrated travel channel system can be provided, in an exemplary embodiment, that allows users to contact a full service travel office using any of a variety of travel channels 24 hours a day, 7 days a week.